HOSPITALITYSCREEN™

NEW

SELECT | DEVELOP | RETAIN | TOP PERFORMERS

The HOSPITALITY SCREEN™ Is a state of the art, web based screening tool that assesses the character traits, attitudes and opinions of hospitality professionals and provides insight into maximizing performance and service potential for candidates and current staff.

The HOSPITALITY SCREEN™

- **Reduces turnover**
- **Improves performance**
- **Helps consistently hire more top performers**
- **Helps make better hiring decisions and accurately predict performance**
- **Assesses the character traits that build customer satisfaction, improved guest loyalty and repeat visits**
- **Creates an ideal candidate model based on the strengths of your best people**

Based on 25 years of performance research and over 3.5 million assessments, the HOSPITALITY SCREEN™ helps guest focused businesses to consistently select high performing, service minded professionals for a variety of roles, ranging from Housekeeping to Concierge to Front Desk professionals.

It provides the hiring manager with insight into individual strengths and how to build on them. The detailed report, available in real-time, in multiple languages, is divided into several sections that describe the individual's approach to service, task orientation, responsibility, initiative, retention potential and much more. Call 416-746-0444, Ex. 238 and ask for John to experience a complimentary demo today.

SELFMANAGEMENT GROUP

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The new **HospitalityScreen™** is a web based self assessment system that instantly produces seven pages of detailed results about the candidate.

The **HospitalityScreen™** is proven to help guest focused businesses accurately select service minded professionals who will make a positive contribution to your effort to build customer loyalty and create repeat visits.
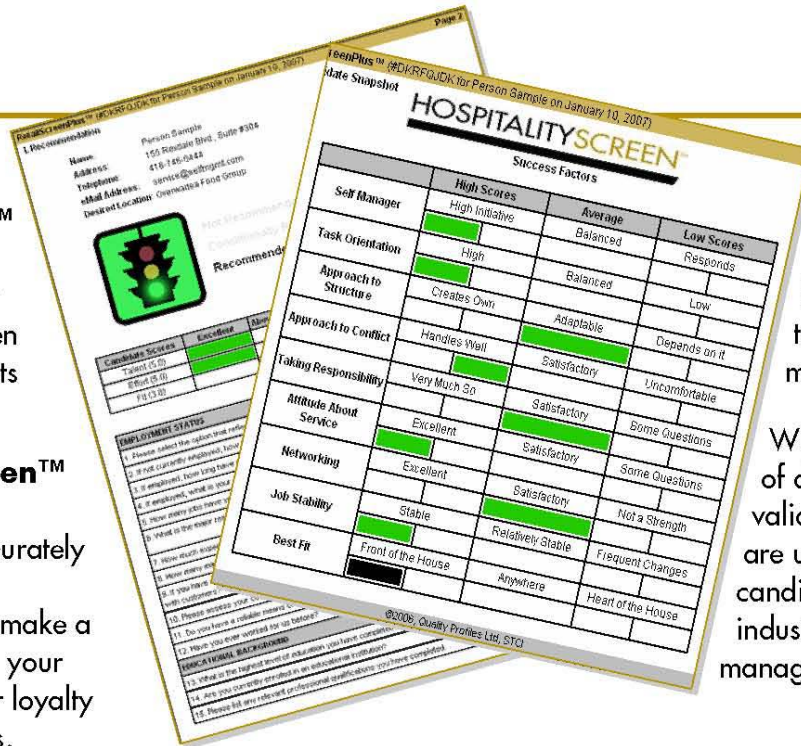
It is a comprehensive approach to selection and development based on advanced statistical methods and principles of psychology.

Only those candidates with a

The **HospitalityScreen™** is a state-of-the-art screening tool and is available in multiple languages. It measures the potential for success and the suitability to specific key service roles in the hospitality sector. It is suitable for assessing the traits critical to success for:

- Front desk staff
- Guest service agents
- Chair-lift operators
- Retail service staff
- Food service staff
- Maintenance staff
- Housekeeping
- And many more

We Predict Performance

Our assessment tools have been used to profile and track the careers of over 3.5 million people.

With this quantity and quality of data, our profiles have been validated in many cultures and are used to develop ideal candidate models for specific industries, business and even management cultures.

Thousands of hours of research

Our research focus allows us to accurately predict what core character traits a candidate will need in order to be successful in almost any environment.

Self Management Group

is a world leader in screening, selecting, training, and retaining top performing self managers.

SMG's thoroughly validated assessment tools predict performance and retention.

For over 25 years, SMG has partnered with the worlds leading companies to develop high performance, self managed organizational cultures.

Try Out the HospitalityScreen™
For a free demo and complimentary

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